



DLA Troop Support 2019 Hall of Fame Inductee

MAJOR GENERAL CHARLES R. HAMILTON, USA

Major General Charles R. Hamilton, USA, is being inducted into the Defense Logistics Agency Troop Support Hall of Fame, Class of 2019 for his outstanding mission support from 2015 through 2017. While in command, Maj. Gen. Hamilton provided steadfast support to warfighters around the world ensuring combat readiness in the most fiscally responsible manner possible.

Under Maj. Gen. Hamilton's leadership, DLA Troop Support annually provided \$14.4 billion worth of food, clothing and textiles, construction and engineering equipment, pharmaceuticals, medical supplies and equipment, as well as industrial hardware items for America's warfighters and other valued customers worldwide. To accomplish the mission, Maj. Gen. Hamilton oversaw a global workforce of approximately 2,600 civilian and military personnel. Maj. Gen. Hamilton championed building the bench of logistics and acquisition professionals for the Troop Support team.

As a superior steward of public funds, he continuously sought opportunities to realize cost reductions when he institutionalized the use of reverse auctions to drive over \$340 million in savings. His streamlining efforts reduced contract award timelines by up to 50 percent. He also led collaboration with a vendor to facilitate the acquisition and delivery of 325,300 non-food items from seven countries, totaling over \$4 million, in support of urgent lifesaving assistance to approximately 3.1 million Internally Displaced Persons in Iraq and an additional 87,262 items from 10 countries, valued over \$5 million to nearly 3.1 million refugees in Jordan, Turkey, Lebanon and Syria. These outstanding leadership skills ensured more than 90 percent of this materiel was successfully procured, transported and delivered within 90 days.

Maj. Gen. Hamilton's laser-focused direction and forward-thinking leadership has raised the bar for warfighter support, operational readiness and stewardship. If it was worn, eaten, used for healthcare or used for building, movement or repair, Maj. Gen. Hamilton assured timely delivery of quality products through his uncompromising commitment to readiness, customer satisfaction,

stewardship and innovation. His efforts positively positioned DLA and DLA Troop Support to execute its vital support mission then, now and well into the future.